User Guide

Welcome to the iVue User Guide, in this guide you will find all information relating to the installation, setup and use of iVue TV Guide and associated addons.

iVue TV Guide is an EPG (Electronic Programme Guide) which is capable of displaying EPG data for a wide array of channels from around the globe. iVue TV Guide is much more than just a TV guide... with iVue you can link up your favourite add-ons and stream directly from within iVue making it easier to see what's on and allows quick and easy access to your favourite channels.

Along with this user guide we have a support forum full of useful tips and tricks to help you along your way, our forum can be found at http://ivuetvguide.com/forum

There are several addons in our iVue family, each of these addons has its own purpose, here we will give a brief explanation of each addon and its purpose to help you familiarise yourself with each one.

iVue TV Guide, this addon is an EPG, it displays EPG info for many channels (subject to EPG info availability) including Entertainment, Music, Kids Channels, Movies and Sports. It is possible to link your favourite free/paid addons to the guide for quick and simple viewing (requires InterVUE or the iVue Creator addons to link addons). It is feature packed and has several skins to allow you to customise the guide to your preference.

InterVUE, this addon allows linking of paid subscriptions to the guide, with 1 click you can integrate/link your paid sub addon (subject to availability) to the iVue TV Guide.

iVue Creator, this addon allows linking of free addons to the guide, with just a few clicks you can quickly and easily integrate/link your favourite addons for use within the iVue TV Guide.

iVue Wizard, this addon is a tool/wizard which enables installation of iVue TV Guide, InterVUE and the iVue Creator addons. It also houses fixes and extra tools to keep your guide running at its optimum.

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Please Note: iVue do not host or supply any streams, it is the end user's responsibility to source addons to provide the streams for the guide to link to and play. We are not affiliated with any other addons other than those mentioned above (iVue TV Guide, InterVUE, iVue Creator & iVue Wizard).

The steps/info given in this user guide are correct as of iVue TV Guide version 4.1.3, InterVUE version 1.0.2, iVue Creator version 0.3.6 & iVue Wizard version 2.0.3. As and when changes or modifications are made to the guide we will endeavour to update the User Guide.

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iVue Repository

Installation

To allow installation of iVue addons you will first need to install the iVue Repository, the iVue Repository enables access to the family of iVue addons, without the repo you won't be able to install the TV Guide or associated addons. Having this repo installed ensures that you will be running the latest version(s) of our addons and will also receive updates as and when they are released.

In this section we will explain how to install the iVue Repository…

1. Within Kodi go to: System/Settings > File Manager > Add Source > In path enter: http://ivuetvguide.com/install > Name the source iVue.
2. Now go to System > Addons > Install from zip > iVue > repo.ivueguide-0.0.1.zip > Install.

Once installed the iVue Repository can be found in System > Addons > "Install from repo" section of Kodi.

You can now move on to the next section of the User Manual which will explain how to install and use our family of addons.

iVue TV Guide

Installation

iVue TV Guide can be installed directly from our repository (which we installed in the previous section).

In this section we will explain how to install iVue TV Guide…

1. Within Kodi go to: System/Settings > Add-ons > Install from repository > iVue2 TV Guide Repo > Program Addons > Ivue TV Guide > Install.

Once installed the iVue TV Guide can be found in the Programs/Program Add-ons section of Kodi.

It is advisable to run the guide at least once and then proceed to install InterVUE and iVue Creator addons, you will need to use these addons to link streaming addons to the guide, without linked streaming addons the guide won't play anything! Feel free to jump ahead to the installation and usage of InterVUE (paid addons only) and the iVue Creator (free addons), once you have linked some addons using either of the iVue addons return to this page to learn how to link and play them in the guide.

Click here to jump to InterVUE section
Click here to jump to iVue Creator section

How it works

NOTE: Before proceeding it is advisable to ensure you have installed addons to supply streams for the guide to play/link to, linking of said addons should be done using the iVue Creator for free addons and InterVUE for paid subscriptions (subject to availability).

iVue TV Guide has been designed to be easy to use but packed full of features, here we will explain how to use the guide and how to customise it to your preference.

On first run of the guide it will download EPG data, once downloaded the guide will process and load the data. Once loading has completed you will be presented with a channel list along with info for each one. The guide will download guide data daily, therefore subsequent opening of the guide within a 24 hour period of data being downloaded will be quicker.

The EPG can be navigated using the arrow/direction keys on your remote or keyboard, to play a channel just select it by pressing ok/enter, to return to the guide press the back button. (If you haven't installed and used the iVue Creator or InterVUE addons then selecting a channel will result in the menu being displayed).

When selecting a channel for the first time you will be offered a choice of addon(s)/stream(s) to select to play, the amount of options shown will depend on how many addons you have linked to the guide. When you see the prompt to choose an addon select your preferred option and the channel will play, the TV guide will also store that choice and wont prompt you to pick an addon when you next select that channel. You will need to link a stream to each channel however once linked they will remain linked. **(Pro tip… link as you watch, that way channels you use will be linked as you watch them saving you spending an hour or two linking all channels in one go!)** If for any reason a channel fails to play try selecting it again, if it still fails highlight the channel, press 3 lines on remote or C key on keyboard and select Remove Stream from the menu, then press the back button once and reselect the channel to try a different addon/stream. (Please note you must stop a stream from playing before being able to access the menu, stop streams by pressing the back button followed by Stop Stream).

If you select a programme that has finished iVue will offer a list of addons to choose from, these addons "should" have an on demand copy available but this cannot be guaranteed.

If you select a programme that is yet to start iVue will offer a prompt to set a reminder, you will then be reminded 5 mins before the program starts and will also be prompted as the programme starts with the option to "jump to" that channel by selecting Watch. Reminders can be cleared by highlighting the programme, press 3 lines or C key then select Remove Reminder.

Pressing the back button (when viewing EPG data screen) will show a selection of options…

Exit Guide – Exit iVue TV Guide.

Program Info – Display in depth IMDB info for selected/highlighted programme.

Categories – Display a list of categories to choose from to refine shown channel listings.

Search – Search for upcoming shows and sporting events.

My Planner – Displays all set reminders, can also be used to clear all reminders in one go.

Schedule – Jump forward to a specific days listings (subject to available EPG info).

iVue Tools – A selection of tools and fixes should they be needed.

Stop Stream – Stops currently playing stream (only visible when stream is playing).

iVue TV Guide also allows for channel reorganisation/visibility, to rearrange your channel order press 3 lines or C key whilst in the EPG view (stream must be stopped), then select the Channels option from the menu. You can move channels by highlighting them, press left to pull out, scroll up or down to required position then reinsert by pressing right. To hide (or unhide) a channel select it so that the cross or tick is shown as required.

iVue TV Guide Settings
In this section we will explain the various settings within iVue TV Guide and what they do…
(Settings shown in red are primarily designed for advanced users).

IVUE Guide User Details
- N/A this section is now redundant.

Categories
- **Categories Provider**: Pick either iVue categories or select a paid sub if you have one linked.
- **Import Custom Categories.ini**: If you have you own categories.ini file you can define it here.
  - **Categories.ini Source**: Specify whether the categories.ini file is **File** (local) or **Url**.
  - **Categories.ini File/Url**: Define the location of the categories.ini file.
- **Download iVue Categories.ini**: Selecting this will make iVue download our latest category line-up.
- **Select categories on launch**: This will make iVue prompt you to choose a category on launch.
- **Sort Order for Channels in Categories**: Choose how your channel line-up is displayed.
  - **Default**: Show default ordering of channels in categories (matches guide xmltv ordering).
  - **Categories.ini**: Show channels in the order of the selected categories.ini file.
  - **Sorted**: Show channels in alphabetical order (0-9), (A-Z).

Source
- **XMLTV Type**: Choose from various iVue channel lists or specify a custom one. (UK USA recommended).
  - **Custom XML File Type**: Specify whether your custom XMLTV file is **File** (local) or **Url**.
  - **Browse File**: Define the location of the custom XMLTV file.
- **File Download Interval**: Specify how often iVue downloads new EPG data. (Daily is recommended).
- **Use Latest iVue addons.ini**: Will make iVue download our latest pre-linked addon line-up.
- **Use Latest iVue catch-up.xml**: Will make iVue download our latest catch-up addon line-up.
- **Use Latest iVue sports.ini**: Will make iVue download our latest Sports search/schedule line-up.
- **Update addons2.ini Interval**: Choose how often to update linked addons in the iVue Creator.

Appearance
- **Guide Theme**: Choose from any installed iVue Skins. (Install skins using "Download iVue Skins").
- **Download iVue Skins**: Install skins/themes for iVue. (List window will be empty if you have all skins installed).
- **Delete Installed Skins**: Delete/remove skins individually. (Can be reinstalled using "Download iVue Skins").
- **Import Own Skins**: Select this option to define your custom skins.
  - **Custom Skin Type**: Specify whether your custom skin is **Folder** (local) or **Url**.
  - **Local Skin Folder/URL for Skin zip**: Define the location of the skin folder/zip file.
- **Show Channel Logos**: Enable/Disable channel logos.
- **Logo Provider**: Use either iVue logo set, subscription provider set or your own custom folder.
- **Use Default Skin Colours if Available**: iVue will use colours specified by the skin theme.
- **Use Skin Style Exit Menu if Available**: Enable/Disable skin exit menu rather than a text-only popup.
- **Have Text Scroll on Channel Labels**: Enable/Disable channel name scrolling.
- **Visually Impaired**: Enable/Disable larger text for those with visual impairment.
- **Change Channel Labels Text Colour**: Specify a custom colour of your choice.
- **Change Programme Description Text Colour**: Specify a custom colour of your choice.
- **Change On Focus EPG Text Colour**: Specify a custom colour of your choice.
- **Change No Focus EPG Text Colour**: Specify a custom colour of your choice.

Time Zone
- **Offset Time**: Specify how many hours you would like to shift channel data.
- **Select Channels to Adjust**: Select the channels you wish to apply the offset to.
- **Select Channels to reset to Default**: Select the channels you wish to revert to default timings.

Stream Settings
- **Display OSD EPG (seconds)**: Specify how long the EPG info bar is shown when loading a channel.
- **Show OSD Mini Guide**: Enable/Disable the OSD Mini Guide.
- **Enable OSD Menu**: Enable/Disable the EPG info bar.
- **Use Alternate Streaming Method**: Enable/Disable if you have streaming issues.
- **Have iVue Always Prompt to Choose an Addon**: Enable/Disable constant addon prompting.
- **Show Add-on Linked to Channel**: Enable/Disable linked addon info.
- **Stop Stream on Exit**: Enable/Disable auto stop on exit of the guide.
- **Channel Matching**: Specify how accurate you want channel matching. (Containing recommended).

Guide Settings
- **Autostart iVue Guide when Kodi Starts Up**: Enable/Disable iVue Auto-loading.
- **Show Notification Before Selected Programs Start**: Enable/Disable reminder prompts.
- **Clear All Reminders**: Clear all set reminders.

IVUE Guide Fixes
- **Force Add-on Updates**: Forces a global update check of all addons installed within Kodi.
- **Delete addons2.ini**: Clears all addons that were linked using the iVue Creator addon.
- **Clear Guide Setups**: Clears all channel ordering and visibility changes.
- **Purge Database**: Clears all linked channels and programme reminders.
- **Clear Subscriptions**: Clears all linked Subscriptions.
- **Do a Soft Reset**: Clears XMLs and iVue addons.ini. (use this if guide displays no programme info).
- **Do a Hard Reset**: Clears EVERYTHING! Restores iVue to Factory Defaults, use as a last resort only!
- **View Kodi Log File**: Allows you to view the Kodi log files should you ever need an error log.

InterVUE

Installation

InterVUE can be installed directly from our repository. This addon will allow quick and easy linking/integration of paid subscription addons in to the TV Guide.

In this section we will explain how to install InterVUE…

1. Within Kodi go to: System/Settings > Add-ons > Install from repository > iVue2 TV Guide Repo > Program Addons > InterVUE > Install.

Once installed InterVUE can be found in the Programs/Program Add-ons section of Kodi.

How it works

InterVUE is a standalone addon designed to make linking/integrating of a paid sub as simple as possible, here we will explain how to use the addon.

Linking a Paid Subscription

To link a paid subscription start by selecting the **Link Subs** option, you will be presented with a list of all available subscription integrations. Select your subscription from the list and InterVUE will link/integrate your sub addon into the guide. Once complete you will be prompted, select OK and then run iVue TV Guide. When selecting a channel within the guide you will now be offered your paid sub addon as a choice for streaming. iVue will also use your paid subs very own webgrab/channel list and categories subject to availability. If not available iVue TV Guide will use its own channel lists etc.

Please Note: your paid sub addon must be installed and valid login info should be pre-entered into the sub addon prior to using InterVUE. If your paid sub is not listed then please ask them to contact us to arrange integration.

Unlinking a Paid Subscription

To remove or unlink a paid subscription start by selecting the **Unlink Subs** option, you will be presented with a list of options…
- **Streams**: Select to remove subscription stream links, choose the sub you want to remove.
- **Xmls**: Select to remove subscription XML files.
- **Logos**: Select to remove subscription logo packs.
- **Categories**: Select to remove subscription categories files.
Once complete you will be prompted, select OK. Unlinking is now complete.

Maintenance

Here you will find a selection of tools to help maintain your device.
- **Clear Cache**: Clears Kodi of unnecessary temporary files.
- **Clear Packages**: Clears Kodi of old temporary addon packages left over from updates.
- **Delete Thumbnails**: Clears Kodi of all thumbnails.

System Logs

Here you will find a log viewer, this helps to diagnose any issues or errors you may encounter.
- **View Errors Only**: Show only errors currently recorded in the Kodi system log file.
- **View Full Logs**: Show the full Kodi system log files. (Current or Old).

Speedtest

Here you will find a speedtester for quick and easy testing of your internet connection and speed.

iVue Creator

Installation

iVue Creator can be installed directly from our repository. This addon will allow quick and easy linking/integration of free addons in to the TV Guide.

In this section we will explain how to install the iVue Creator…

1. Within Kodi go to: System/Settings > Add-ons > Install from repository > iVue2 TV Guide Repo > Video Addons > iVue Creator > Install.

Once installed iVue Creator can be found in the Videos/Video Add-ons section of Kodi.

How it works

The iVue Creator is a standalone addon designed to make linking/integrating of a addons as simple as possible, here we will explain how to use the addon.

Subscribe/Link an Addon

- Open iVue Creator, Click "Subscribe" and you will see a list of available addons installed.
- Choose an addon and navigate folders inside containing links. Or just select the addon if it contains nothing but channel links.
Note: Check inside addon folders and test a few links to confirm they work. iVue Creator can now add links in folders that contain other folders. But you will need to subscribe to those sub-folders individually for the links they contain to be processed.
- Press the 3 lines button on your remote or C key, select Subscribe and iVue Creator will pop up and display a progress window while it writes the data. When done the addon name will turn yellow.
- You can then repeat these steps for as many addons as you like.
- After you have finished subscribing, return to the Creator main menu. There you can click "Play" and go into your addon folders to test your streams, you can also rename streams by highlighting a channel and pressing 3 lines or C key followed by Rename.
- Once finished exit iVue Creator.
- Open iVue TV Guide and now when selecting a channel within the guide you will now be offered any addons with available stream that you subscribed to as a choice for streaming.

Search

- Enter a channel name and iVue Creator will display a list of addons with channel links that match.

Update single addon

- Select this to make iVue Creator re-scan a single addon for any updated channel links.

Update all addons

- Select this to make iVue Creator re-scan all addons for any updated channel links.

Delete single addon

- Select this to remove a single subscribed addon.

Start over

- Select this option to revert the iVue Creator back to its factory default settings.

iVue Wizard

Installation
iVue Wizard can be installed directly from our repository. This addon will allow quick and easy installation of iVue TV Guide, InterVUE and iVue Creator addons. The wizard also contains tools and fixes to help keep your iVue TV Guide running at its optimum.

In this section we will explain how to install the iVue Wizard…

1. Within Kodi go to: System/Settings > Add-ons > Install from repository > iVue2 TV Guide Repo > Program Addons > iVue Wizard > Install.

Once installed the iVue Wizard can be found in the Programs/Program Add-ons section of Kodi.

How it works
The iVue Wizard has been designed to help keep iVue addons up to date along with additional tools and fixes to keep iVue TV Guide running efficiently, here we will explain how to use the Wizard and what some of its features do.

On initial load of the iVue Wizard you will be greeted with a welcome screen, this screen informs you of the latest current versions of our iVue addons, addons showing a green version number are up to date and current, addons showing a red version number need updating. Select Continue to proceed.

You will now be presented with a selection of options, here we will explain each one…

Downloads
- **Download Addons**: Select this option to Install the iVue addon family with one click.
- **Download Name Change**: Select this option to update the name change file for the iVue Creator.

Maintenance
- **iVue Soft Reset**: Clears XMLs and iVue addons.ini. (use this if guide displays no programme info).
- **iVue Hard Reset**: Clears EVERYTHING! Restores iVue to Factory Defaults, use as a last resort only!
- **Clear Cache**: Clears Kodi of unnecessary temporary files.
- **Clear Packages**: Clears Kodi of old temporary addon packages left over from updates.
- **Clear Thumbnails**: Clears Kodi of all thumbnails.
- **Force Repo Updates**: Forces a global update check of all addons installed within Kodi.
- **Logged Errors**: Allows you to view the Kodi log files should you ever need an error log.
- **Media Codec**: Enable/Disable if you encounter stuttering streams.
- **Media Codec Surface**: Enable/Disable if you encounter stuttering streams.
- **Fresh Start**: Wipe Kodi leaving just the iVue Wizard and iVue Repository. (**THIS OPTION WILL REMOVE ALL ADDONS ETC CURRENTLY INSTALLED WITHIN KODI, USE WITH EXTREME CAUTION!**)

Backup/Restore
- Backup iVue master.db file: Backup linked channels and programme reminders.
- Backup iVue Channel Layout: Backup channel organisation/re-ordering.
- Backup All iVue Data: Backup the data folder of iVue.
- Backup iVue Creator Add-on Data: Backup the data folder of iVue Creator.
- Backup Favourites.xml: Backup your Kodi Favourites.
- Backup Complete Build: Backup your entire Kodi setup.
- Restore iVue master.db file: Restore linked channels and programme reminders.
- Restore iVue Channel Layout: Restore channel organisation/re-ordering.
- Restore iVue Add-on Data: Restore the data folder of iVue.
- Restore iVue Creator Add-on Data: Restore the data folder of iVue Creator.
- Restore Favourites.xml: Restore your Kodi Favourites.
- Restore Complete Build: Restore your entire Kodi setup.

Ookla
- Perform a speedtest to check your internet connection speed.

Troubleshooting

PLEASE NOTE: ALWAYS ENSURE YOU HAVE THE LATEST VERSION OF THE IVUE ADDONS BEFORE PROCEEDING. ACCESS THE IVUE WIZARD AND CHECK ALL VERSION NUMBERS ARE SHOWN IN GREEN.

Problem	Possible Cause	Suggested Solution
iVue TV Guide won't open.	No internet connection.	Ensure device is connected to the internet, reboot device.
	Incorrect date & time.	Ensure device time & date are set correctly.
	Corrupted settings.	Access iVue TV Guide settings, select Defaults followed by OK.
iVue TV Guide showing no programme info.	Device has not downloaded latest EPG data.	Perform a soft reset via the guide settings.
	iVue webgrab failed.	
	(Paid sub only) Sub webgrab has failed.	Contact your sub for more info or swap over to an iVue XMLTV Type.
iVue TV Guide not displaying EPG data at correct time.	Incorrect date/time or time zone settings.	Ensure device time, date & time zone settings are correct.
	Clocks have changed due to DST.	iVue EPG data will be resynced as soon as possible following a time change, channel timings can be adjusted via the guide settings > time zone.
iVue TV Guide not offering choice of integrated addon.	Addon incorrectly integrated.	Ensure correct folder was subscribed to when using the iVue Creator. Also "update all addons" within iVue Creator.
	Channel names not matching those shown in iVue TV Guide.	Channel names need renaming (applies only to addons integrated using the iVue Creator). iVue Creator > Play > "addon name" > highlight missing channel > 3 lines or C key > rename.
	(Paid sub only) Incorrect login entered in sub addon or incorrect sub selected.	(Paid sub only) Ensure correct login details were entered into your sub addon. Select the correct subscription option.
iVue TV Guide video playback is stuttering/choppy.	Codec issue.	Disable "Media Codec (Surface)". From within iVue open back button menu > iVue Tools > Media Codec Surface. Codec will now be disabled.
	Codec issue.	Disable "Media Codec". From within iVue open back button menu > iVue Tools > Media Codec. Codec will now be disabled.
	Addon uses alternate method of streaming.	Access iVue TV Guide settings > Stream Settings > Use Alternate Streaming Method.
iVue TV Guide background is missing/black when returning to the EPG data view.	Codec issue.	Disable "Media Codec (Surface)". From within iVue open back button menu > iVue Tools > Media Codec Surface. Codec will now be disabled.
iVue TV Guide OSD info bar doesn't display long enough/displays for too long.	OSD Timeout setting needs adjusting.	Access iVue TV Guide settings > Stream Settings > Display OSD EPG (seconds) > increase/decrease to suit.

Troubleshooting continued...

Problem	Possible Cause	Suggested Solution
iVue TV Guide displays a black/blank screen on selecting a channel.	Stream failed to initialise or stream currently unavailable.	Press back button and reselect channel to try again. If it continues to fail press back button > highlight channel > press 3 lines or C key > Remove Stream > Back Button > Select channel to relink.
InterVUE displays an error when attempting to link a paid subscription.	Selected incorrect subscription.	Ensure you select the correct option for your paid subscription.
	Incorrect login details entered in to sub addon.	Check login details are correct.
	Sub addon currently unavailable.	Check sub addon works before trying to integrate.
iVue Creator displays an error when attempting to link an addon.	Video addon not working.	Ensure the video addon works prior to linking.
	Subscribed to incorrect folder.	Ensure you subscribe to folders that contain stream links, not the addons themselves.
	Video addon uses a "token" system.	Some addons use a "token" system to prevent streams being accessed or played outside of their addon. Use a different addon.
iVue Creator displays incorrect channel names when renaming.	Name change file needs updating.	Access the iVue Wizard and select Downloads > Download Name Change.

If you were unable to solve any issues using the troubleshooting section then please do let us know either by posting on our forum (click here) or our Facebook support group (click here).